

Brendan Blake

From: Brendan Blake <brendan@erwwen.co.uk>
Sent: 05 February 2025 10:08
To: 'clive hooper'; 'Hugh McCormack'; 'Jane Thomas'; 'secretary@havards.wales'
Cc: Cris Tomos
Subject: Havards Investor Communications.
Attachments: SHGT Welsh Language Policy - Polisi Iaith Gymraeg.docx; Evaluation of Proposal from 'Modern Print and Design' V2 .docx

Dear Directors,

For almost three years I have handled and/or supervised all communications with Investors and Potential Investors.

On a daily basis I have been monitoring three email address from which we are contacted by investors.

A few days ago I found I could no longer monitor these emails, due to the unseemly rush by Chris to transfer the siophavards.cymru domain to a Modern server.

This has also blocked all of us from reaching the Management back end which contains all our investor data – all of you have access to this system (Hugh – you had it for the newsletter system). It is also damaging our search engine ranking which I have fine tuned over three years. I will forward the recent email from Google Search Console in a moment.

I can no longer monitor email as I cannot login to the new server. I hope someone is now monitoring for investor emails. The main email is admin@siophavards.cymru but investors also write, from time to time, to the address on the website which is info@siophavards.cymru and to mail@siophavards.cymru which has been used for several years to send out newsletters.

So I trust someone is now monitoring these email addresses. If an investor does write to change their contact details, how will that be handled?

PROPOSED CHANGE OF EMAIL ADDRESS USED: I believe is a mistake to change the email address used to communicate with investors. Apart from the confusion this will cause to investors, it also send the wrong message to our investors. A significant number of our investors are either welsh speakers or agree with our policy which I am attaching again.

Swapping to an English language domain sends a signal which is in conflict of everything we have said we stood for. I am also copying Cris Tomas who set up the original siophavards.cymru domain, as I believe he is still on the Advisory Committee.

Finally, I would like to remind everyone that all the passwords, contact details and other information on the website and IT system has been stored for over **TWO YEARS in a document on the G Drive**. The Document name is “Havards IT Reference”. The intention was to protect Havards in the event I was no longer able to assist – you never know what might happen at my age. I have sent the password to various people including Chris and Betty. There was no need to write to the Domain Registrar as full details of how to login were always available.

Chris has now locked me out of our Domain Registrar, so I trust he has shared all the details with you, in case anything happens to him as I am no longer in a position to act as a backup.

All of this communications and work, and damage to our existing website infrastructure is unnecessary, and comes about because Chris failed to follow his own processes by failing to consult the person who had built, run and tuned the Website and much of the IT infrastructure. He tried to justify this by trying to claim I had refused to co-operate which, as I have said before, is untrue.

I have also sent comments and suggestion on several occasions, but I have never seen any evidence they have been looked at. I attach this (slightly edited) document again.

We only managed to keep control of our domains which Chris wanted to hand over to Modern, after I had several interactions with Clive.

Best wishes,

Brendan

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88 Mount Ararat Road, Richmond, SURREY. TW10 6PN

From: Modern Print & Design <theboys@modernprint.co.uk>

Sent: 03 February 2025 18:23

To: 'Brendan Blake' <brendan@erwwen.co.uk>; secretary@havards.wales

Cc: 'clive hooper' <chair@havards.wales>; 'Hugh McCormack' <h.mccormack@ntlworld.com>; 'Jane Thomas' <jane123@icloud.com>

Subject: RE: Your help please - email transfer

Good Evening All,

Our proposed plan of action for the Havards migration is as follows:

1. Gain access to the SiopHavards.cymru hosting control panel. I will need Brendan's assistance with this to gain access, but once that's sorted, it will allow me to do two things:
 - **Edit the email passwords**
 - i. By changing the passwords on the accounts to something randomly generated, I can synchronise the email accounts between the two servers without needing personal passwords.
 - ii. I would do a server-to-server imap sync which will allow me to synchronise a copy of the messages directly to the versions of each of the @siophavards.cymru accounts which have been set up on our server.
 - iii. Following this sync, I would pass on the randomly generated passwords so that users can log into their old accounts to view the historical messages.
 - iv. As advised previously, I would advise migrating to use the havards.wales addresses as your primary ones as soon as feasible.
 - v. To help aid in this, I can prevent the siophavards.cymru accounts from sending messages, leaving them as receive only (which will still pass messages on to the @havards.wales counterparts going forward). Let me know if this is something you'd like me to set up.
 - **Backup and restore the investor site properly.**
 - i. We would take a full backup of the original files and database and install them on our server.
 - ii. This would us to have a proper, editable copy of the site, rather than using the very basic static scrape that we were asked to take and upload.
 - iii. Brendan; are there any particular language requirements for your management system for the Investor Site? Our server's operating on PHP 8.3 and MariaDB 10.11.10. MariaDB is able to import most SQL formats and I can downgrade the version of php if required. I can go all the way back to 5.4, but the more up-to-date we can keep it, the better.
2. Once the above steps are complete, we'd then just need to coordinate a switch of the nameservers again, so everything points to the new hosting.

So, to summarise; I'll need the login details for <https://cpanel.siophavards.cymru/> before we're able to properly proceed with the email or website migration.

If you have any queries, or would like me answer any questions, please don't hesitate to get in touch.

All the best,
Chris